

Valley Library Consortium

Upgrade Instructions for Horizon 7.5.5

On December 13, 2018 the Valley Library Consortium will be upgrading to Horizon 7.5.5. The system will be down from 6:00 AM until the upgrade process is finished.

All Horizon staff clients will need to be upgraded. Libraries will have two options for performing this upgrade. We strongly recommend doing the push method if possible.

Please let us know by Monday, December 10, which of the options below you plan to use at your library.

Option 1: “Push” update on the day of the upgrade (recommended, requires “Administrator” on site on December 13)

After the Horizon server database upgrade is completed, a “push” process will attempt to upgrade the existing Horizon client the next time it is launched.

The “push” upgrade must run with Administrator privileges, either by being logged in to Windows as an Administrator, or by launching Horizon by right-clicking the icon and selecting “Run as administrator.”

Option 2: Installing a new client in a separate directory prior to upgrade (alternative install if no Admin available on December 13)

Libraries that will not have someone with administrator privileges available on December 13 may install the new version in advance in a separate directory. This will allow you to maintain a functioning version of the current Horizon client. After the Horizon server database upgrade is completed, users will discontinue using the Horizon 7.5.4.1 client and begin using the Horizon 7.5.5 client.

Note: If you have pinned Horizon on your Windows Task Bar you need to un-pin it prior to the upgrade. If you wish to re-pin after upgrade is complete, please make sure to pin the correct version which is “Horizon 7.5.5 “

Example of Windows Task Bar:



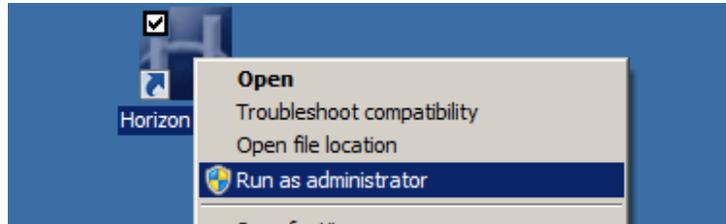
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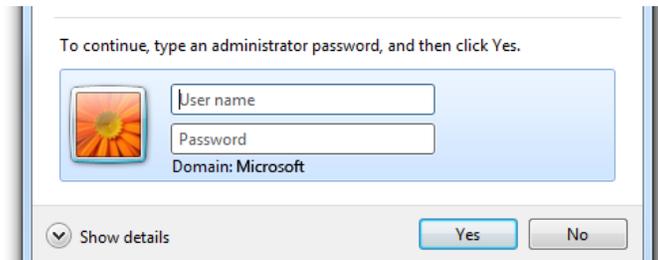
Option 1: “Push” update instructions

After the Horizon server database upgrade is completed on December 13, a “push” process will attempt to upgrade the existing Horizon client the next time it is launched. The “push” upgrade must run with Administrator privileges.

1. Right-click your existing Horizon icon and select **Run as Administrator**.



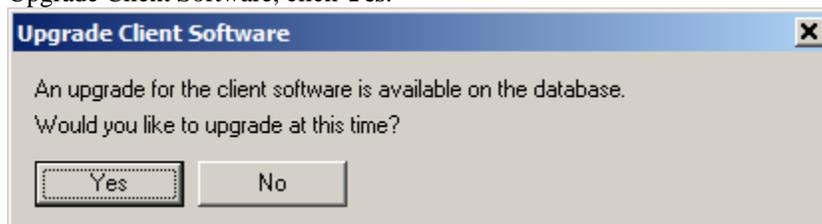
2. If prompted, enter an Administrator user name and password and click **Yes**.



3. At the Horizon 7.5.4.1 log in screen, enter a Horizon User name and Password and click **OK**.



4. When prompted to Upgrade Client Software, click **Yes**.



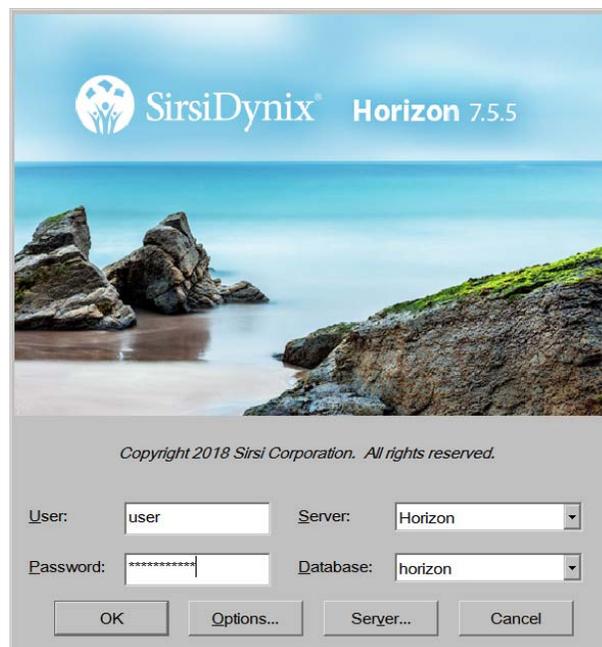
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- Several informational messages will be displayed while the update runs.
- The “Horizon Maintenance Release” error message is normal and expected. Click **OK**.



- If the Horizon client does not launch automatically, start it as you normally would. You should see the new “Horizon Version 7.5.5” login screen. Enter your User and Password.



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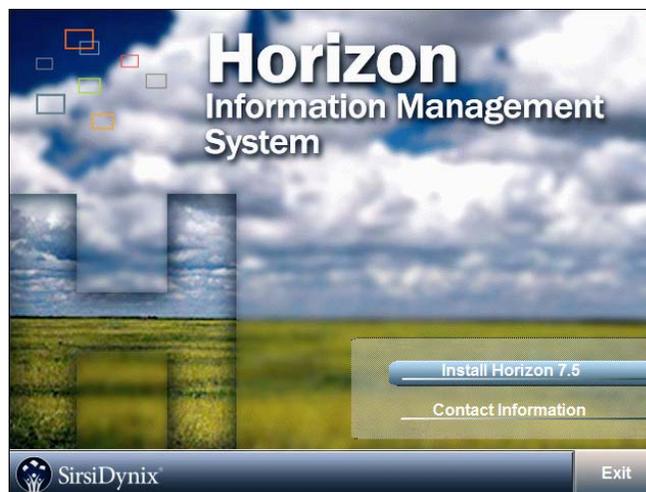
Option 2: Installing new client in a separate directory

These instructions assume that there is a working installation of Horizon 7.5.4.1 consisting of the following:

- Microsoft Windows 7 or 10
- Horizon 7.5.4.1 Client
- Sybase Open Client version 12.5 or higher
- Java Runtime Environment 1.6.0_20 or higher

Following these instructions, you will install the Horizon 7.5.5 client in a new directory. This will allow you to install the new 7.5.5 client before the VLC upgrades the Horizon server on December 13, 2018 while still maintaining a functioning 7.5.4.1 client. After the update, users will discontinue using the Horizon 7.5.4.1 client and begin using the Horizon 7.5.5 client.

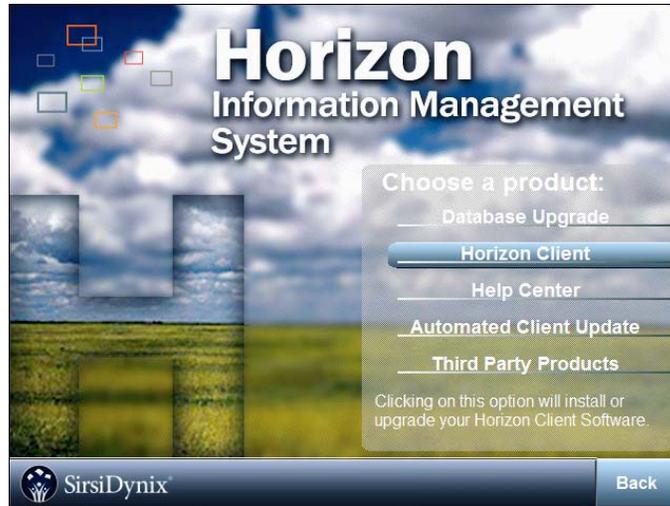
1. Log in to Windows as an Administrator and insert Horizon 7.5.5 installation DVD.
2. If “autoplay” is enabled on the computer, the Horizon Information Management System installation menu will appear. If not, open **My Computer**, open the CD-ROM drive, and double-click **Browser.exe**.
3. Click Install **Horizon 7.5**.



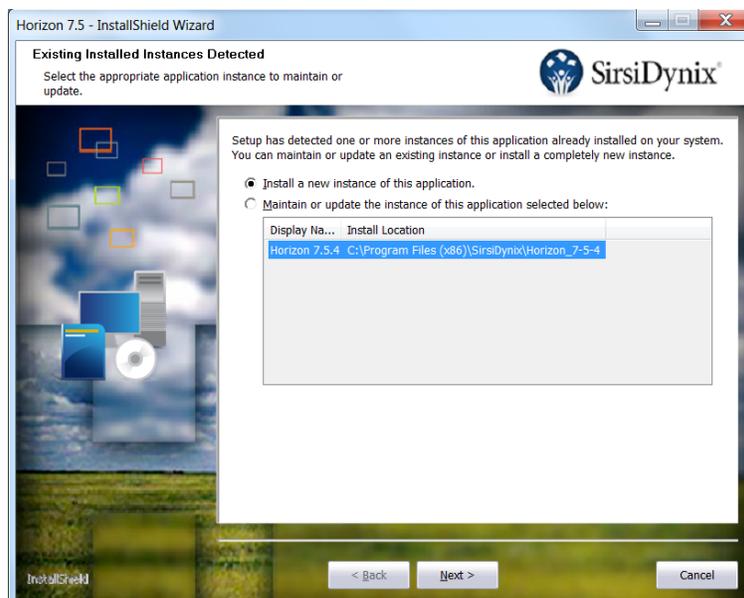
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4. At the Horizon “Choose a product” list, Select **Horizon Client**.



5. At the “Existing Installed Instance Detected” screen, make sure “Install a new instance of this application” is selected then click **Next**.



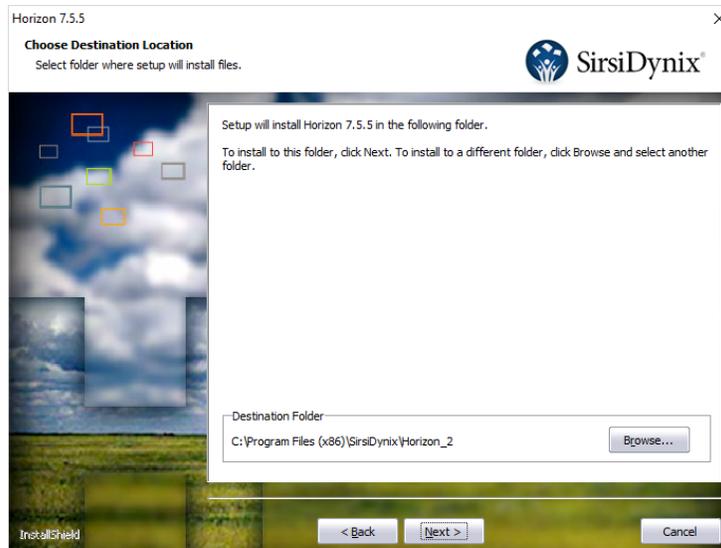
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- Review the License Agreement, then click **Yes**.



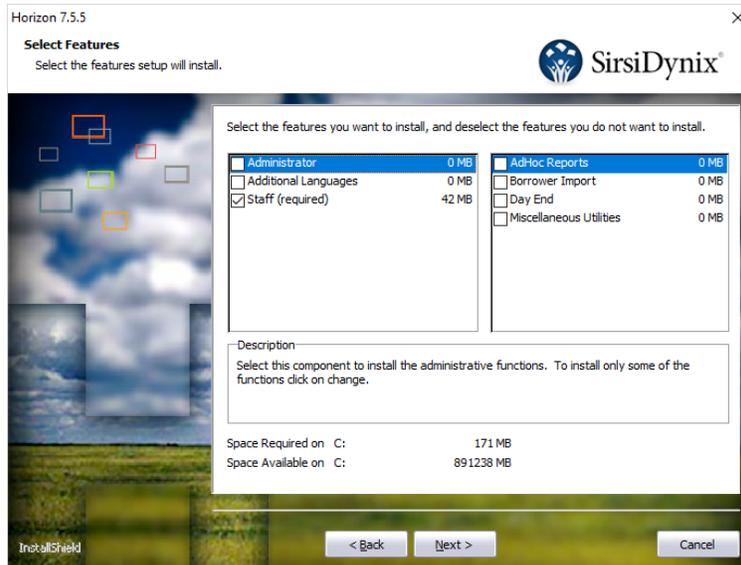
- Accept the default Destination Folder ("C:\Program Files (x86)\SirsiDynix\Horizon_2" in the example below), by clicking **Next**.



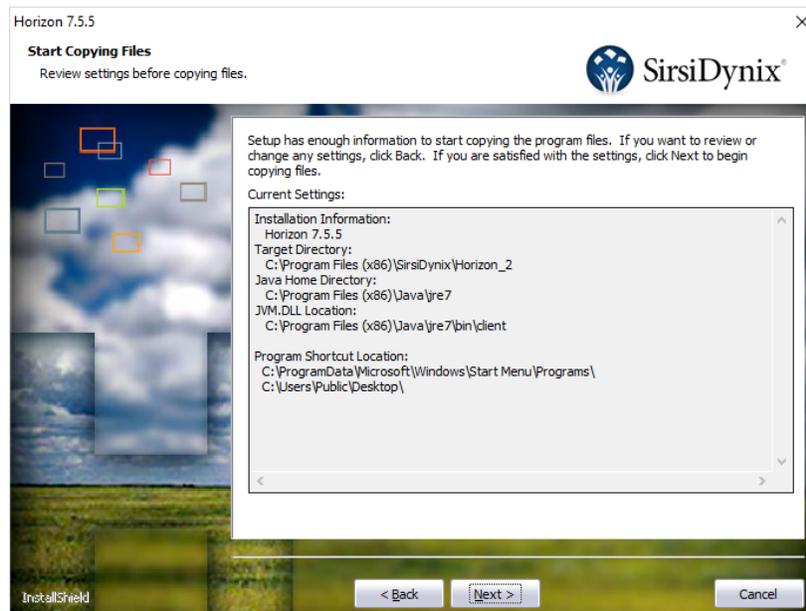
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8. In the “Select Features” window, make sure that the only feature selected is “Staff (required)” then click **Next**.



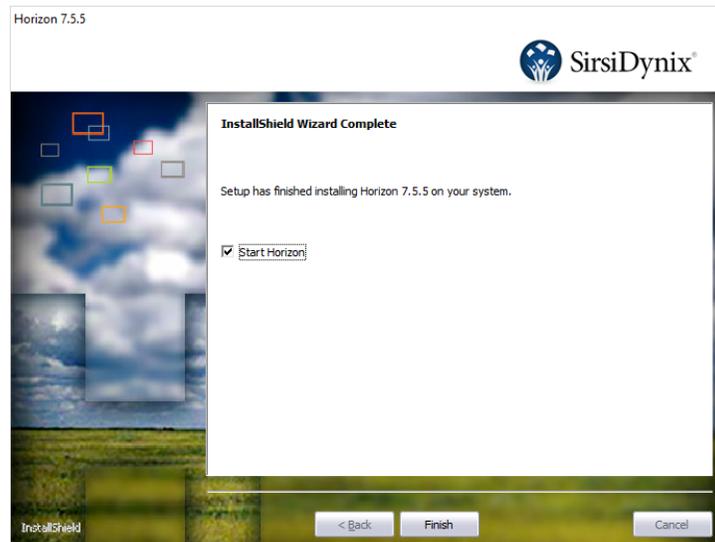
9. Review the “Current Settings” then click **Next**.



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10. When the InstallShield Wizard completes, check the box next to “Start Horizon” then click **Finish**.



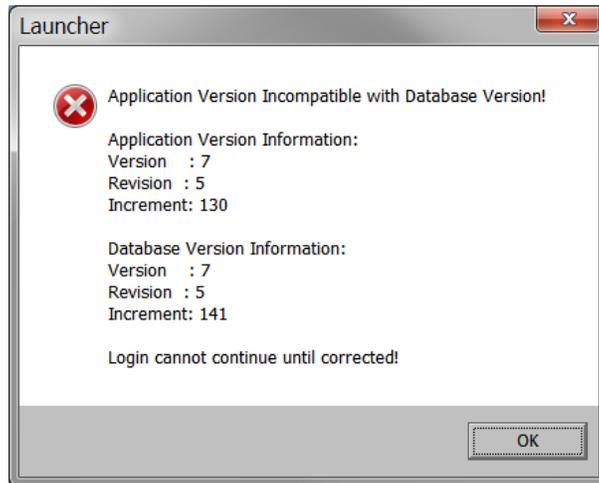
11. In the “Horizon 7.5.5” login window, select **Horizon** from the Server pull-down menu and **horizon** from the Database menu.
12. Enter your Horizon User and Password and click **OK**.



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13. If you are logging in prior to the December 13, 2018 upgrade, you should see the error message “Application Version Incompatible with Database Version!”
14. Click **OK**.



15. At the Horizon login window, click **Cancel**.
16. There should now be both a “Horizon 7.5.4.1” icon and a “Horizon 7.5.5” icon on the desktop and Start menu on this computer. The user will continue to start Horizon from the “Horizon 7.5.4.1” icon until the December 13, 2018 upgrade. Beginning December 13, the user should launch Horizon from the “Horizon 7.5.5” icon.
17. Remove the DVD from the drive.